



Outpatient Quality Program Systems and Stakeholder Support Team

Counting on the Numbers: Understanding Your Facility Specific Report Question & Answer Summary Document

Speakers

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Subject-matter experts researched and answered the following questions during the live webinar. The questions and answers may have been edited for grammar.



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Question 1: Why does our facility's data have N/A in the tables on the dual eligibility sheets?

Your facility may not have sufficient volumes of procedures to calculate a result for the Disparity Methods. Please contact us at https://cmsqualitysupport.servicenowservices.com/qnet_qa?id=ask_a_question if you would like us to investigate your case specifically.

Question 2: What do you mean by outcome? Met the measure?

For the following three measures, the outcome is an unplanned hospital visit, where an unplanned hospital visit is considered to be an emergency department (ED) visit, an observation stay, or an unplanned inpatient admission that occurs within 7 days (or 30 days for the Chemotherapy measure) of the outpatient procedure: Facility 7-Day Risk-Standardized Hospital Visit Rate after Outpatient Colonoscopy (Colonoscopy, OP-32); Admissions and Emergency Department Visits for Patients Receiving Outpatient Chemotherapy (Chemotherapy, OP-35); and Hospital Visits after Hospital Outpatient Surgery (HOPD Surgery, OP-36).

Question 3: Is the COVID-19 Vaccination Coverage Among Healthcare Personnel (OP-38) measure reported through National Healthcare Safety Network (NHSN) or Hospital Quality Reporting (HQR)?

This measure is reported through NHSN using Secure Access Management System (SAMS) credentials to access NHSN system.

Question 5: Are these data stratified by peer groups?

No, the confidentially reported results are currently only stratified by dual eligibility status.